



LG&E Energy Corp.
220 West Main Street (40202)
P.O. Box 32030
Louisville, Kentucky 40232

October 13, 2003

Drop Box

Mr. Thomas Dorman, Executive Director
Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, Kentucky 40601

**Re: *KIDZ Capitol and James Pratt vs LOUISVILLE GAS AND ELECTRIC
COMPANY - CASE NO. 2003-00369***


Dear Mr. Dorman:

Enclosed for filing is the Answer of Louisville Gas and Electric Company to the Commission's Order to Satisfy or Answer dated October 2, 2003 in the above-referenced matter.

A copy is being mailed to the Complainant.

If you have any questions regarding this filing, please contact me at (502) 627-4136.

Very truly yours,


F. Howard Bush
Manager, Regulatory Compliance

Enclosure

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:)	
)	
KIDZ CAPITOL and JAMES PRATT)	
)	
COMPLAINANTS)	CASE NO. 2003-00369
v.)	
)	
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
DEFENDANT)	

ANSWER OF LOUISVILLE GAS AND ELECTRIC COMPANY

In accordance with the Commission's order dated October 2, 2003, in the above-captioned proceeding, Louisville Gas and Electric Company ("LG&E" or "Company") respectfully submits this answer to the Complaint filed herein by Kidz Capitol and James Pratt ("Complainants"). LG&E submits that the deposit collection procedures as well as the collection for past energy theft amounts by the Complainants' are appropriate. LG&E further petitions the Commission to dismiss this case.

It is unclear as to the exact nature of this complaint as LG&E has been involved with the Complainants in great detail over the past several months. Furthermore, LG&E responded at length to an original PSC Complaint dated 7/29/2003 (Please see LG&E response dated 7/29/2003).

LG&E required a deposit of \$5000.00 to be paid by James Pratt. Deposits are to be paid up front in their entirety. However, in good faith, LG&E agreed to allow Mr.

Pratt to pay \$2500.00 over a two month period. Therefore, LG&E believes that it has gone above and beyond the requirements of Commission Law.

Furthermore, the Complainant owes a past due amount of \$13,984.97. This amount was a result of prior usage that was not billed due to the Complainants' denying LG&E personnel access to the meter. On 7/25/03, LG&E discovered that the electric service had been turned on illegally and had to incorporate the assistance of the Fire Marshall in order to gain the required access to the meter.¹ In the same manner as the application of the deposit policy, LG&E could have demanded full payment of arrearages prior to reconnecting electric service. However, again in good faith, LG&E agreed to set up payment arrangements over a 12 month period -- thereby collecting \$1165.42 per month for 12 months. As of today, the complainant has paid \$2500.00 of the \$5000.00 deposit and \$00.00 of the past usage (\$13,984.97). The customer's meter is scheduled to be read Tuesday October 14, 2003.

LG&E has informed the Complainant that the current and future electric usage must be paid along with the arrearages in order to avoid disconnection of service for non-payment.

For all the reasons set forth above, LG&E's requests that the Commission summarily dismiss Complainant's Complaint in its entirety.

Respectfully submitted,

1 Per 807 KAR 5:006 Section 14 (c) LG&E must be provided 24-hour access to its facilities, including meters. LG&E makes every attempt to notify customers of meter reads by providing the read route schedule. This allows the customer to free up any hazards or to unlock gates/doors prior to LG&E's arrival. Keys can even be provided to the meter readers if customers so prefer.

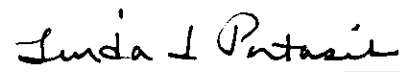
A handwritten signature in black ink, reading "Linda S. Portasik". The signature is written in a cursive style with a large, stylized "L" and "P".

Linda S. Portasik

Counsel for Louisville Gas and Electric Company

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Answer was served by first class mail,
postage prepaid, on the Complainant this 13th day of October, 2003.



Counsel for Louisville Gas and Electric Company

NeedsServiceKid's Capitol.txt

KY PSC Consumer Inquiry System
PO Box 615
Frankfort, KY 40602
502 564 3940

Complaint Number: 20032852 Entry Date: 07/29/2003
Name: Kid's Capitol by Utility: LG&E
by James Pratt Utility Contact: K CLARK
Addr: 522-524 W. Main St.
Louisville, KY 40202 Complaint Reasons:
County: Jefferson Refusal to provide service
CBR Nbr: 502-718-0346 Investigator: GEOGHEGAN

Customer Narrative
07/29/2003

Customer says he wants service at this address
put in his name, but LG&E is refusing to do so.

Utility Response
7/29/03

The service at this location was in the name of Tutor Computer Network and was turned off for non-payment of \$6,484.31, in August 2002. After which time, Patricia Young, asked that the service be taken out of the name of Tutor Computer.

Marie Pratt called LG&E 8/19/03 to apply for new service in the name of Kid's Capitol. The LG&E rep explained she would need to bring her ID and lease to the office to complete the order to put service in the name of Kid's Capitol.

No one from Kid's Capitol ever came into the office to complete The order.

On 7/25, LG&E discovered the power meter at this location was had been turned on illegally. LG&E was denied access to the meters, therefore the police were called to aid in getting access to the meters, however, the police were denied access as well. The Fire Marshall was called and "axed down" the door to get inside. The meters were disconnected. The Fire Marshall indicated the building had been re-wired, therefore, making it necessary for the City to inspect the property, before the service could be restored.

7/29/03 - Katrina Clark spoke to James Pratt regarding the service at 522 W. Main. Mr. Pratt indicated he didn't realize the service was not in his name, until someone was there on 7/25 and turned the service off. Katrina explained the application was never completed in August/September. Mr. Pratt indicated he has been at this location using service since September. Katrina advised Mr. Pratt to take his ID and lease to the LG&E office to complete the application to have service put into the name of Kid's Capitol. Katrina also advised Mr. Pratt that LG&E would have to receive an inspection from the City of Louisville, before the service would be restored.

7/30/03 - Mr. Pratt took his ID/lease to the LG&E office and completed the application to have the service put into the name of Kid's Capitol. Mr. Pratt will be billed for service

NeedsServiceKid's Capitol.txt
from 9/12/02, the day he began to use service and for any
applicable tampering charges. LG&E received an inspection
from the City of Louisville and the service was restored
on 7/30/03. Mr. Pratt is satisfied.